

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 6<sup>th</sup> day of June 2020**

**C.G.No:176/2018-19/Kadapa Circle**

19-20  
**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Independent Member**

***Between***

E. Veera Prasad Reddy,  
C/o. V. Someswara Reddy,  
D.No.2/141-B-22,  
Kranthi Nagar,  
Yerraguntla (M),  
Kadapa -Dist

**Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Yerraguntla  
2. Assistant Engineer/O/Yerraguntla (R )  
3. Assistant Divisional Engineer/O/Yerraguntla  
4. Divisional Engineer/O/ Proddatur

**Respondents**

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**ORDER**

1. Complainant presented a complaint before this forum stating that respondents had raised additional load amount in CC bill and requested to withdraw the same.
2. Respondents No. 1, 2, 3 and 4 submitted their joint written submission before this forum stating that there were 2 No's additional load cases booked on the complainant service one being regular additional load for an amount of Rs.19,200/- and another is auto generated case for an amount of Rs.42,700/- respectively. The auto generated additional load amount of Rs.42,700/- was withdrawn in the month of 02/2020 vide RJ No.27/02-2020 and the balance additional load amount was paid by the complainant on 05.02.2020. Complainant requested to close the case.
3. Complainant made a phone call to the forum on 08.03.2020 at 04.30 P.M. and informed that his grievance was resolved

**DESPATCHED**  
**DATE 10/6**

4. In as much as the grievance of the complainant was resolved by the respondents the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 6<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy  
*[Signature]*  
09/06/2020  
**Member/Finance**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, Flat No: 401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.